



**U.S. Department of Justice
Federal Bureau of Prisons
Federal Prison Industries, Inc.**

*400 First Street, NW
Washington, D.C. 20534*

February 19, 2021

Valued Customer:

It's hard to believe that it has been nearly a year since my letter dated March 13, 2020, addressing the COVID-19 pandemic; at that time, I promised to keep you apprised of future actions affecting our UNICOR operations and have endeavored to do so. Over the last eleven (11) months, we have strived to maintain our service level to you, a valued UNICOR customer. However, the coronavirus's (COVID-19) random nature has made dealing with the epidemic challenging.

Even with the implementation of social distancing, PPE, vigorous cleaning of the factories and living spaces, COVID-19 has taken a lot out of our workforce. In the spring of 2020, we were operating at 50% and grew to 73% by September, when the second wave hit. Once again, we found ourselves in the 50% range in December. Since then we have been steadily improving and are now in the high 60% range across our factory system.

There is a light at the end of the tunnel. Our staff has already received the first round of vaccines; many factory staff has received their second dose. The Bureau of Prisons Health Services Division anticipates completing vaccinations within the next 45 – 60 days. Vaccination should significantly reduce the frequency of worker quarantine.

Once again, I thank you for your continued support and the trust you have placed in us. We apologize for the unavoidable disruption of operations. We will be working overtime whenever possible to clear our backlogs.

May you and yours remain healthy and safe.

Best wishes


Patrick T. O'Connor
Chief Executive Officer
Federal Prison Industries, Inc.