



**U.S. Department of Justice  
Federal Bureau of Prisons  
Federal Prison Industries, Inc.**

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*400 First Street, NW  
Washington, D.C. 20534*

May 18, 2020

Valued Customer:

Since we first began countering and adjusting to COVID-19 in March, Federal Prison Industries (FPI) has let care drive our decision-making: care for our employees, care for our institutions, and care for our communities.

It has also meant stepping up in new ways to support the public health response. FPI's efforts include producing more than 1.4 million masks and 700 thousand units of emergency water and milk, 10 thousand face shields, 4 thousand gallons of hand sanitizer, as well as thousands of blankets and disposable gowns to support COVID-19 response. FPI also produced those contracted items designated by the Department of Defense as mission-critical to support the warfighter.

It meant taking the unprecedented step of closing nearly all of our factories nationwide that were not producing personal protective equipment to protect our teams and communities.

FPI's commitment is to only move forward with restarting once we are confident we can safely return to work. We review every available piece of data; including local cases, near and long-term trends, and guidance from health officials. These are not decisions we rush into, and restarting a factory in no way means that we won't take the precautionary step of closing it again should local conditions warrant.

As of today, nearly 59 of our factories nationwide have been able to reopen their doors, albeit with skeleton crews for production. Our goal is to be back to normal production levels by August 3. The response to COVID-19 is still ongoing, and we recognize that the road back will have its twists and turns.

In every factory, we are focused on initially limiting occupancy and giving everybody lots of room for proper social distancing. We're also taking some additional steps in most places. Face coverings shall be required for all of our teams, and we are regularly disinfecting high contact surfaces.

Whatever challenges lie on the road ahead, COVID-19 has only reinforced our faith in people in our teams. In the future, when we reflect on COVID-19, we should always remember the many people around the world putting others' well-being ahead of their own self-interest.

Thank you for all you're doing to support the COVID-19 response, whether that's volunteering, donating, sharing gratitude for our medical workers, or maintaining social distance to protect the health of our communities.

Best wishes,



Patrick T. O'Connor  
Chief Executive Officer  
Federal Prison Industries, Inc.