CASE STUDY

BOP, Grand Prairie, TX

Designation and Sentence Computations Center

UNICOR OFFICE FURNITURE GROUP

Working together to make a difference!

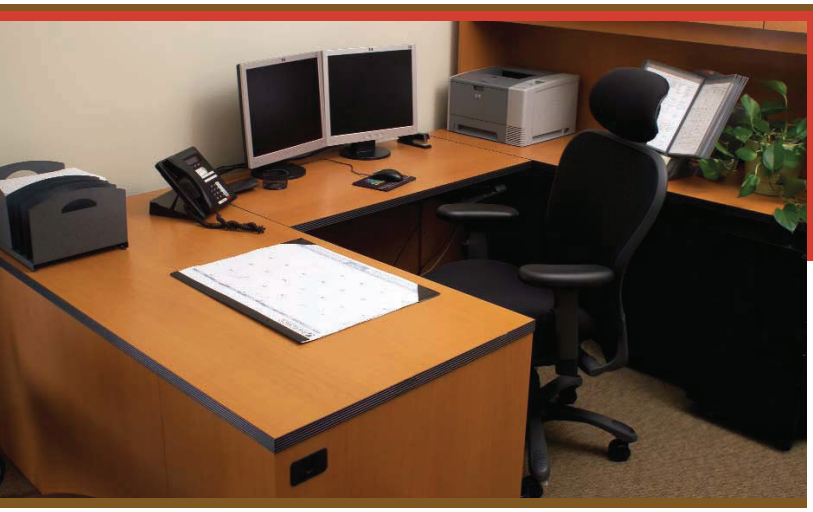
"I was very pleased with UNICOR's customer service. It's the model of what service should be," says Eric Wohltjen, Chief of Operations for BOP's Designation and Sentence Computations Center.

Fast, Flexible Service Beautiful, Functional Results

When the Federal Bureau of Prisons (BOP) consolidated its Designation and Sentence Computations staff into a central office, it chose UNICOR's Office Furniture Group (OFG) to get this new facility up and running—fast.

Located in Grand Prairie, Texas, the facility consisted of a one-story building undergoing renovation and a three-story wing that was under construction. Meanwhile, over 300 BOP staff members were working in cramped, temporary quarters until their offices were completed.

Fortunately, the staff didn't have long to wait. UNICOR OFG went into high gear, completing interior designs, layouts, furniture orders and installation in just three months.



"People love their new offices and are very happy with the furniture, layout and color scheme," commented Eric Wohltjen.

Many Challenges, All Met

Because the buildings were not yet complete, UNICOR OFG's space planners were asked if they could work from blueprints to calculate measurements and complete office layouts. They could—and did.

The most challenging aspect of the assignment was aligning partitions and furniture with power poles that brought electrical and data lines from the ceiling to workstations. Close coordination with building electricians and the selection of flexible Crescendo systems furniture allowed workstations to be functionally and attractively arranged and still be in close proximity to electrical and data lines.

Another requirement was blending BOP's existing and new furniture. UNICOR OFG's interior designer developed an attractive, neutral color scheme and chose furniture with a pearwood finish that coordinated with seating, tables and other items BOP already had.

Because BOP had no on-site storage, UNICOR OFG carefully coordinated direct factory shipments so that furniture, partitions and workstations could be taken directly from the truck, staged and installed.

Installation was done in three phases. Many times, installers carried larger items up the steps because the elevator was not yet working in the new, three-story wing. Some BOP staff members in IT and communications functions moved in a week early so installers carefully worked around them.

UNICOR OFG's interior design conveys a pleasing harmonious look...throughout the facility.

Increased Morale and Productivity

Since the staff moved into its new offices, "morale and productivity have increased significantly," Eric Wohltjen reports. Offices are flexibly designed to accommodate different work styles, and each person's work area is comfortable, attractive and functional, with adequate work and storage space. While the office complex combines existing and new construction, UNICOR OFG's interior design conveys a pleasing harmonious look—from executive offices to open offices, as well as hallways, conference rooms and break rooms throughout the facility.

UNICOR OFG met all planned and unplanned situations to deliver and install furniture on...schedule.

Exemplary Results

Six executive offices were furnished with Baritone traditional wood case goods and 23 managers' offices and conference rooms with the more transitional contemporary Harmony line.
Open office areas featured more than 273 work stations furnished with sleek, flexible Crescendo systems furniture.

Wohltjen had worked with UNICOR OFG several times in the past to activate other facilities, all with excellent results, due to product quality and selection, and outstanding customer service that includes full sales support, layout and design, installation and post-installation services.

This project, he says, represented the "biggest logistical challenge," however, UNICOR OFG met all planned and unplanned situations to deliver and install furniture on an aggressive, accelerated schedule.

Wohltjen says he would "absolutely without question use UNICOR OFG on a future project—and recommend them to others."

UNICOR OFFICE FURNITURE GROUP

Working together to make a difference!

Structure:

- Renovated single-story office building with attached, newly constructed three-story wing
- 51,000 square feet

Furnishings:

- 273 workstations in Crescendo systems furniture
- 20 managers' offices in Harmony
- 3 conference rooms in Harmony
- 1 conference room in Baritone
- 6 executive offices in Baritone

Green Friendly • Because We Care! •

UNICOR
320 First Street N.W. Building 400
Washington, D.C. 20534
800.827.3168
unicor.gov/ofg | ofgsales@central.unicor.gov

Printed on recycled paper.

CATFCS010