UNICOR

CASE STUDY NO. 4
FBI FIELD OFFICE
CLEVELAND, OHIO

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Peggy Jackson-Williams, Administrative Officer

WORK SPACE

Outfitting the FBI Field office in Cleveland, Ohio proved to be an interesting challenge for the professionals at UNICOR. The newly constructed facility presented UNICOR designers with 129,000 square feet of office space, 23 private offices and 112 workstations to furnish.

This building is the space where field agents and support staff work together in all facets of federal law enforcement, including criminal investigations. To make the best use of the space, teams of special agents and assistants were given Crescendo® workstations, complete with peninsula extensions on the desks to encourage interaction and facilitate team meetings. Through this process, the different job functions were taken into account and certain details, such as overheads, lateral files and other pieces, were added or removed depending on the individual's needs.

Quality of work, flexibility and efficiency are key areas of focus for those who work in this building. Those values are reflected by the professionals who worked on this project, and the UNICOR products that fill the space.

DESIGNED TO FIT

Once the initial configurations were developed, the UNICOR space planners brought the project into proper specification. This is where the flexibility of the Crescendo line really came into play. As the furniture arrived, certain adjustments needed to be made to fit the space. The versatility of the furniture allowed installers to quickly adapt to different variables and still deliver a finished product on time.

For Peggy Jackson-Williams, Administrative Officer, the UNICOR team was very responsive in every part of the process, "At one point, we needed some input from UNICOR and they came out to help with color selections and furniture configurations and how to accessorize. It made the process move along very efficiently."

From planning to final installation, the project was completed in six months, and throughout the process, the UNICOR team was always available to answer questions, make requested changes, and ensure the office was up and running by the appointed deadline. According to Ms. Jackson-Williams, "We had a great working relationship with the company, and they provide sturdy, functional products that they stand behind."

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PROJECT FACTS

New Construction

129,000 square feet

23 private offices

112 workstations

Crescendo Line